

# Turks & Caicos Islands Entry Requirements

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## Testing Requirements

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With the exception of children under 10 years of age, all guests traveling to the islands must receive a negative COVID-19 RT-PCR nasal swab test, within 5 days of the scheduled arrival date. Any other form of testing/result, including Antibody verification will NOT be accepted.

\*Please contact your Primary Care Physician to receive the professional recommendation that is suitable to you.



<b>If Travel Day:</b>	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	⋮	⋮	⋮	⋮	⋮	⋮	⋮
<b>Take Test On:</b>	Wednesday	Thursday	Friday	Saturday	Sunday	Monday	Tuesday

All documentation must be submitted to the website 24 hours before travel.

## Insurance Requirements

Travelers to Turks & Caicos Islands must have travel insurance that covers medevac. They also must complete a health screening questionnaire.

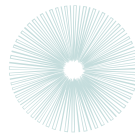
These requirements must be completed and uploaded to the TCI Assured Portal, which will be available on the Turks and Caicos Islands Tourist Board website, in advance of the arrival. Insurance companies providing the prerequisite insurance will also be available on the portal.

## Flying Back To the USA? Wymara Offers On-Site Complimentary Antigen Testing For Guests Upon Request.

All air passengers traveling to the US will be required to get tested no more than 3 days before their flight departs and provide proof (paper or electronic copy) of the negative result before boarding the flight.

Please note that this also applies to persons who have been vaccinated for Covid-19.

- **Complimentary Antigen Test** – Guests are entitled to a free rapid antigen test on-site before returning to the U.S. A nurse administers it in your room and results come back within a few hours.
- **Grace Bay Medical** – the cost is \$215 per person for a PCR test. Travelers would need to go to the medical office, which is about five minutes from the Resort. The turnaround time is three (3) business days.
- **Accu-Diagnostic** – located just a couple of minutes from the Resort, the cost is \$185 per person for a PCR test and the turnaround for results is 24 hours. There is also an option to have the test taken at the Resort for an additional \$125 per family/group of travelers.



## Our Health & Safety Practices

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**To ensure your safety and well-being** staying at Wymara Resort & Villas we have implemented health and safety protocols based on the guidance from the CDC, the WHO, and CARPHA.



All Wymara team members receive continuous training on the highest levels of hygiene and cleanliness standards.



All team members are well-trained to identify key symptoms of Covid-19, and have been instructed to not to come to work if they are feeling unwell or had contact with anyone who is suspected or confirmed of having Covid-19.



Wymara Resort & Villas has established robust protocols to ensure the continuous deep cleaning of its resort and its villas.



As an added precaution, employees will be temperature-screened before starting work. If an employee is displaying any symptoms related to the virus, they will be sent home and must be cleared by a physician prior to their return.



Enhanced cleaning standards will continue to be monitored and regularly reviewed by our leadership team to ensure your safety and well-being throughout the duration of your stay.



Additionally, we will be asking all guests to undergo a brief temperature-check upon arrival. Should a guest have a high temperature, or any other visible symptoms consistent with Covid-19, they will be cared for in a separate designated room until suitable onward care can be arranged.



Antibacterial disinfectant products are being used throughout the day to ensure surfaces are cleaned to prevent the spread of Covid-19.

We will continue to adhere to the latest CDC, WHO, and CARPHA guidelines to ensure you have an exceptional experience at Wymara Resort & Villas whilst maintaining your safety and well-being at all times.



## Flexible Reservations & Cancellation Policies

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### **New reservations for travel from now until June 30th, 2021**

The greater of 3 nights or 50% of your total stay will be due at time of booking and is refundable up to three (3) days prior to arrival. All refunds are subject to a 3% transaction fee.

### **New reservations for travel from July 1st to December 19th, 2021**

The greater of 3 nights or 50% of your total stay will be due at time of booking and is refundable up to seven (7) days prior to arrival. All refunds are subject to a 3% transaction fee.

### **Festive reservations – December 20, 2021 to January 5, 2022**

A 50% deposit of your stay total will be due at time of booking and is refundable up to September 1st, 2021. All refunds are subject to a 3% transaction fee. On September 1st, the balance will be due, and the reservation becomes non-refundable.

## Third-Party Reservations

Guests who booked with a travel professional or other third parties including online travel are advised to contact their booking provider for further assistance.

## Group Reservations

Should you have a group or event booked with us, note that our Sales team will work closely with you and/or your event planner to manage any changes on a case-by-case basis. We are actively supporting you to address any needs of each group, including moving events to a suitable alternative date. For more information on the terms and conditions of group contracts please contact Kimberly Darby directly at [KDarby@WymaraResortandVillas.com](mailto:KDarby@WymaraResortandVillas.com) or call us at 1.888.598.6276.

To make arrangements for any bookings made directly with us or on our website please contact us via email to [Reservations@WymaraResortandVillas.com](mailto:Reservations@WymaraResortandVillas.com) or call us at 1.888.844.5986

## Airport Arrival

At this time a brief temperature check, as well as a health questionnaire, will need to be completed upon arrival to the Providenciales Airport. Taxis will be available on a cue with social distancing practices. We highly recommend securing appropriate transportation prior to your departure and can do so by contacting our pre arrivals team at [GuestServices@WymaraResortAndVillas.com](mailto:GuestServices@WymaraResortAndVillas.com)

Click here to access the **Providenciales International Airport Fast Track services**

## Check-In

Upon arrival, a contactless temperature check will take place, luggage will be disinfected, and delivered to the door of your accommodations.

Should a guest have a high temperature, or any other visible symptoms consistent with Covid-19, they will be cared for in a separate designated room until suitable onward care can be arranged.

## Accommodations

Prior to your arrival, deep cleaning of all curtains, fabrics, quilts, pillows, and cushions will take place. All floors, hard surfaces, and high touch surfaces will be cleaned and disinfected with a cleaning product approved to protect against Covid-19.

Every fourth day of your stay during housekeeping service, high touch areas will be maintained with anti-bacterial disinfectants to further ensure your safety and well-being.

Every Accommodation will have disinfectant wipes and hand sanitizers available for our guests.

### Dining

A true Wymara dining experience awaits our guests, with unique offerings and a little more privacy. We will space seating according to physical distancing practices at 70% Occupancy as required by the Turks & Caicos Government. Self Service Buffet will not be available at this time.

### Pools

Swimming Pools will remain operational, both at the resort and the villas. Pools will be staffed to ensure adherence to physical distancing around the pool decks.

### Fitness Center

An attendant will frequently sanitize all equipment after each use. A maximum of four (4) guests is permitted in the fitness center at any time to ensure proper physical distancing practices. Classes will continue to take place outdoors while practicing proper physical distancing. Mats and other class equipment will be thoroughly sanitized before and after each use.

### Spa

Spa services will remain available for your enjoyment upon request and must be booked at least 12 hours ahead. All areas will be thoroughly sanitized before and after each guest, physical distancing practices will be followed at all times.

### Boutique

A Maximum of Two (2) Persons will be permitted in the boutique at one time, All high touch areas will be sanitized throughout the day, Clothing cannot be tried on in the boutique, and physical distancing will be practiced. For your convenience sanitizing UV wands, face coverings, and a variety of sanitizers are available for purchase.

### Activities & Equipment

Non-motorized watersports will be sanitized after and before each use.



## Personal Protection

Wymara Resort And Villas' team members will be wearing protective gear, including face covers and disposable hand gloves where applicable. Face coverings will be available for guests going off the property premises as face coverings are required in public areas outside of the resort grounds through December 31, 2021. All standard operating procedures will be reviewed and updated accordingly based on guidance from the Turks & Caicos Government.

All protocols and procedures will be subject to changes and updates in line with the latest guidelines from key health and industry authorities.